

Check in for the 2021 Vacation Season

First, we would like to welcome you to Emerald Isle and thank you for choosing our beautiful area to come relax and unwind.

With the Covid-19 pandemic still impacting our lives we will continue to implement some changes to our check in/check out procedures. As always, our first priority is the health and safety of our customers and our employees. Feel free to call with any questions or concerns before or during your stay.

Check in starts at 3pm. We are offering 2 options that we hope will make everyone feel more at ease during the process.

Check in Option 1:

With this option we are asking that when checking in only 1 member of your party comes into the office to get your keys, directions and other necessary items for your vacation. Please use the social distancing guidelines stated by the CDC for this option.

Check in Option 2: **(Your account has to be paid in full for this option)**

With this option we will put your key packet in the mailbox to the right of our front door for pick up. We will gladly get any additional information available in our lobby to go with your key packet. Ex. Visitor's Guide, Coaster magazine, pamphlets about various things to do while here. Please call ahead for this option so we can have your key packet and information together and ready for you.

Check out options follow the same guidelines as the option 1 check in process or you may drop your key packet in our afterhours drop box. (Bottom left corner of our picture window).

Cleaning Procedures for 2021

Our housekeeping staff will continue to take extra steps in cleaning to assure that each property is thoroughly cleaned and sanitized before each family arrives. They are wiping door knobs, light switches, all remotes and frequently handled things with recommended cleaning products by the CDC along with standard cleaning of the property.

Items we recommend you bring for your stay

Our grocery stores (Food Lion and Publix) are open and are following the guidelines for hours of operation allowed by the state. Also, restaurants and other establishments may be open for shorter hours while you are here. A lot of them now offer outdoor seating. We encourage you to bring the following items for your stay.

- *toilet paper and paper towels
- *cleaning supplies for your use during your stay
- *Hand sanitizer
- *board games you enjoy with your family
- *video games, books and magazines

Thank you for your understanding during this time and **THANK YOU** for choosing CENTURY 21 Coastland Realty to help with your vacation!

See you soon!